Health and Social Care Knowledge Organiser – Unit 2 Working in Health and Social Care			
The Roles And Responsibilities of	The Roles Of Organisations	Working With People With Specific	
Practitioners		Needs	
Can you describe the general day to day	Care Quality Commission (CQC)	What can organisations and professionals do to help	
responsibilities of the following practitioners?	 Inspects health and social care services 	the following individuals with different needs?	
	 Supports and advises services after the 		
Doctors	outcome of an inspection	Ill Health - Physical and Mental	
• Nurses			
Midwives	Office for Standards in Education, Children's	<u>Learning Disabilities</u>	
Healthcare assistants	<u>Services and Skills (Ofsted)</u>	Ass. Fashing and Later Adulth and	
Social workers Occupational theoremista	 Inspects services that care for children and value people 	<u>Age – Early years and Later Adulthood</u>	
 Occupational therapists Youth workers 	young peopleAdvises on the outcome of inspections	Physical and Sensory Disabilities	
 Care managers/assistants 	Advises on the ourcome of inspections	rnysical and Sensory Disabilities	
Support workers	The National Institute for Health Care Excellence		
	(NICE)	What barriers exist for these people? How can	
The Care Values	Non-departmental public body	these barriers be overcome?	
	 Helps to improve outcomes for patients 		
 Promoting anti-discriminatory practice 	 Produces evidence based guidance and advice 	<u>Visual barriers</u> - leads to lack on information /	
Empowering individuals	for practitioners	understanding	
 Ensuring safety 	 Develops standards and performance data for 	Hearing barriers - hinders communication, possibly	
 Promoting effective communication and 	those providing and commissioning services	leading to low self esteem	
ensuring confidentiality through		Emotional barriers - Other peoples attitudes can	
 Being accountable to professional bodies 	Nursing and Midwifery Council	lead to stigma	
	 Sets professional codes of conduct 	<u>Mobility Barriers</u> - Too many stairs or unmarked	
	 Revalidates individuals to allow them to 	steps can lead to lack of confidence in accessing	
<u>Multidisciplinary Working</u> - Working with individuals	continue to practice	buildings / frustration	
from different organisations / discipline areas.	 Can stop individuals from practising by striking them a CC the maximum 	Financial - Some people struggle to pay for	
	them off the register	treatments that are not free, such as some types of infertility treatments. Some people have savings	
	Health Care Professions Council	and a house value that means they have to pay for	
	Sets professional codes of conduct	services other might get free, e.g. old age care	
	 Revalidates individuals to allow them to 	<u>Geographical</u> - Mainly involves living in rural areas or	
	continue to practice	in areas where certain services are scarce. Having	
	 Can stop individuals from practising by striking 	to travel long distances is a barrier	
	them off the register.		

Key Words	Wider Reading	Character Traits
Multidisciplinary Non judgemental Empowerment	Books Pratchett N., Nolan Y, <i>Level 3 (Adults) Health and Social Care Diploma: Candidate Book</i> <i>3rd Edition,</i> (2011), Pearson Education Ltd., Heinemann	Respect : Celebrate the uniqueness of individuals, and the importance of equality and diversity.
Prejudice Discrimination Equality Advocate Policy Acts of Parliament	Adult Nursing, Pearson, (2012) Websites www.hpc-uk.org www.cqc.org.uk/content/help-advice www.gov.uk https://spearheadelearning.com/equality-and-diversity-in-health-and-social-care/	Excellence: Have high expectations of yourself and work hard. Manage your time wisely. Resilience: Persist at more challenging topics, such as partnership working.
	Command Verbs	Self discipline: Manage workload, organisation, attendance and punctuality.
Revalidation Whistleblowing Monitoring Regulation	 Describe: Give a clear, objective account in own words showing recall, and in some cases application, of the relevant features and information about a subject. Discuss: Consider different aspects of a topic, how they interrelate and the extent to which they are important. 	
Inspectorate Regulators Procedures	Evaluate : Draw on varied information, themes or concepts to consider aspects such as strengths or weaknesses, advantages or disadvantages, alternative actions, and relevance or significance.	
	Explain: Show understanding of the origins, functions and objectives of a subject and its suitability for purpose. Give reasons to support an opinion, view or argument, with clear details.	
	Identify: Indicate the main features or purpose of something, and/or are able to discern and understand facts or qualities.	
	Justify : Give reasons or evidence to support an opinion or prove something right or reasonable.	