Health and Social Care Knowledge Organiser – Year 12 - Unit 7: PRINCIPLES OF SAFE PRACTICE IN HEALTH AND SOCIAL CARE

Key content	Key skills
Key content Learning aim A: Examine how a duty of care contributes to safe practice in health and social care settings Duty of care Complaints procedures Learning aim B: Understand how to recognise and respond to concerns about abuse and neglect in health and social care settings Types and signs of abuse and neglect Factors that could contribute to individuals being vulnerable to abuse and neglect Responding to suspected abuse and neglect Reducing the likelihood of abuse and neglect Learning aim C: Investigate the influence of health and safety legislation and policies in health and social care settings Health and safety legislation and policies in health and social care Influence of legislation and policies on health and social care practice Learning aim D: Explore procedures and responsibilities to maintain health and safety and respond to accidents	Key skills Evaluate the significance of a duty of care and complaints procedures in promoting safe practice in a selected health or social care setting. Justify procedures for responding to concerns about abuse and neglect in the selected health or social care setting. Justify the effectiveness of health and safety legislation, policies and procedures in maintaining health and safety in a selected health or social care setting. Evaluate the importance of safe practice procedures and responsibilities in maintaining and promoting the health, safety and welfare of service users in a selected health or social Care Setting.
 and emergencies in health and social care settings Procedures to maintain health and safety Procedures for responding to accidents and emergencies Health and safety responsibilities 	

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Key Words	Wider reading	Character Traits
Duty of care Safeguarding	Textbooks recommended: BTEC National Health and Social Care	Respect : Celebrate the uniqueness of each individual and empathise with factors that may affect their health and safety in care
Care quality commission Health ombudsman Disclosure	Student Book 1: For the 2016 specifications (BTEC Nationals Health and Social Care 2016) by by Marilyn	Excellence : High expectations and work hard, in particular utilising independent study time to research, read and create assignments
Service user Practitioner	Billingham, Pamela Davenport, et al	Resilience: Persist at more challenging topics such as legislation
Whistleblowing		Self discipline: Manage workload, organisation, attendance and punctuality
Data ProtectionOnlinLegislationCQC	Online reading recommended: CQC reports, Gov website, NSPCC, Health	Develop skills surrounding the command words: Describe: Give a clear, objective account in own words showing recall, and in some cases application, of the relevant features and information about a subject.
	ombudsman service online, NHS online uk	Discuss: Consider different aspects of a topic, how they interrelate and the extent to which they are important.
Coercive behaviour Clinical negligence	Articles: www.bbc.com www.medicalnewstoday.com/articles	Evaluate : Draw on varied information, themes or concepts to consider aspects such as strengths or weaknesses, advantages or disadvantages, alternative actions, and relevance or significance.
		Explain: Show understanding of the origins, functions and objectives of a subject and its suitability for purpose. Give reasons to support an opinion, view or argument, with clear details.
		Identify: Indicate the main features or purpose of something, and/or are able to discern and understand facts or qualities.
		Justify: Give reasons or evidence to support an opinion or prove something right or reasonable.
		Outline: Provide a summary or overview or a brief description of something.
		To what extent: Show clear details and give reasons and/or evidence to support an opinion, view or argument. It could show how conclusions are drawn (arrived at).
		Which: Specify one or more items from a definite set.