![iPayimpact ONLINE PAYMENT PROVISION]

iPayimpact Quick Start Guide for Parents

Set Up Your iPayimpact Account

Please do not set up more than one iPay account. If you have more than one child at the school or use iPay at another school, follow the Link Accounts instructions on the next page.

1. Go to www.ipayimpact.co.uk
2. Click Register

iPayimpact
ONLINE PAYMENT PROVISION

Sign in to your account

Username   Recover Your Username

Username

Password   Reset Your Password

Password

Log On

Or

Register

Need more help? Read our FAQs

3. Enter the Account Ref provided by the school

Account Ref*

Establishment

4. Enter a username you will remember – you will need it to login

Username*

Email*

5. Enter your email address and confirm it (must match)

Confirm Email*

Password*

6. Enter a password and confirm it (must match). The password must contain at least:

- 6 characters
- 1 capital letter
- 1 number

Password Confirm*

Maths Test $3 + 2 = ?$

Maths Test Answer*

Agree to Terms?*   ☐

8. Complete the Maths Test – prove you are human

9. Read and tick 'Agree to Terms'

10. Click Register

Fields marked with an asterisk (*) are required.

To view our Terms and Conditions click the following link (Opens in a new tab/window): Parental Terms & Conditions 📄

Register

Return to Log In

11. Now go to your email account and find your iPayimpact email. Click the ACTIVATE link in the email.

12. You will now be able to Log in to your account. When you first login you will be asked to enter some personal details such as your name and address. This is to ensure that you don't have to keep entering these details when making a payment.

13. If the school is transferring from another parent payment system there may a short delay while balances are updated.

Frequently Ask Questions

How do I link accounts?
If you have other children at this school or other schools, you can link them so that you can use the same account for all your children:
1. Log in to your existing account
2. On the Home page, click the 'Link an Account' button

Link Account to Login

You can link multiple accounts to your login. Just enter the account key of other accounts you wish to link.

Link an Account

3. Enter the Account Ref for the child – provided by the school
4. Click Find Account and Establishment – select the school from the list (if offered)
5. Click the Link Account button

How do I reset my password?
1. Go to the log in page at www.ipayimpact.co.uk
2. Click on 'Reset your password'.

iPayimpact — ONLINE PAYMENT PROVISION

Sign in to your account

Username   Recover Your Username

Password   Reset Your Password

3. Enter your Username.
4. Enter your email address.
5. Click on 'Reset Password'. A message will be sent to your email address with instructions on how to reset your password.
6. Click on the link in the email.
7. You can now enter your new password and confirm this by entering it again.
8. Click on 'Change Password'.

How do I pay for meals?
1. Go to the Home Page
2. Enter an amount
3. Click 'Add To Basket'

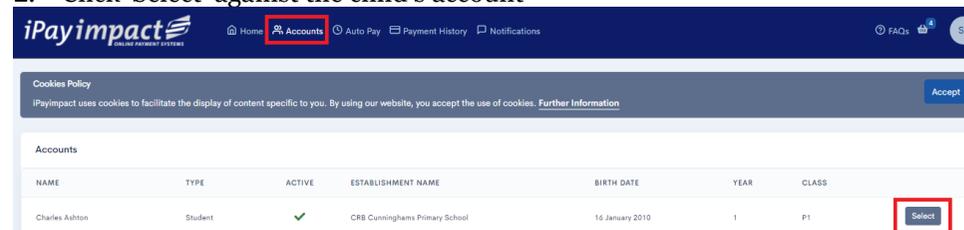| Thomas McDonald | CRB Cunninghams High School | ⓘ £20.00 | £ | 0.00 |

Add To Basket

What happens for Free School Meals?
If your child is entitled to free school meals, their account will be automatically credited with the allowance on a daily basis. If your child needs would like to buy more from the canteen you will need to make a top up their account as above.

How do I pay for other items?
1. Go to Accounts
2. Click 'Select' against the child's account

iPayimpact — Home | Accounts | Auto Pay | Payment History | Notifications | FAQs | SA

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Accounts

NAME	TYPE	ACTIVE	ESTABLISHMENT NAME	BIRTH DATE	YEAR	CLASS	
Charles Ashton	Student	✔	CRB Cunninghams Primary School	16 January 2010	1	P1	Select

- ***School Shop/Supplies*** - Click 'Shop'. Use the list find the right category and click 'Select Category'. Click on 'Details' for the required item. Complete any information needed (such as quantity) then Save Item in Basket required
- ***Trips*** –Click 'Pay' against the trip. Enter any information needed then click 'Save Item In Basket'
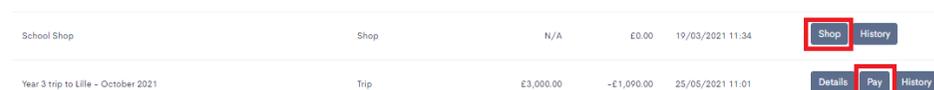
| School Shop | Shop | N/A | £0.00 | 19/03/2021 11:34 | Shop | History |
| Year 3 trip to Lille – October 2021 | Trip | £3,000.00 | -£1,090.00 | 25/05/2021 11:01 | Details | Pay | History |

How can I get help?
Please contact your school